



BYD Australia Pty Ltd
ACN:166 009 687
Suite 401, level 4, 2 Lyonpark Rd
Macquarie Park NSW 2113

Date: 15/SEP/2026

Contact Attempt : 1/2/FINAL

URGENT SAFETY RECALL

Dear [NAME],

Regards your SHARK 6, VIN [LPE19W2AXXXXXXXXXXX], Campaign APRA2609H0001S

In its continual commitment to safety, BYD Australia has initiated a safety recall on your vehicle. Your vehicle has the spare wheel stowed underneath the rear tray which is accessed via operation of a lifter assembly. Your vehicle's Spare Wheel Lifter Assembly maybe faulty and requires replacing as it **could cause serious injury or death** to other road users if it fails. Please contact **your preferred** BYD Dealership immediately to arrange for the Assembly to be replaced **free of charge**.

For involved vehicles, BYD has identified that in certain circumstances incorrect installation of the spare wheel, incorrect positioning of the spare wheel tray or insufficient fastening torque may cause abnormal wear of the spare wheel support cable. Continued movement and friction during vehicle operation may cause the cable to fracture, resulting in spare wheel detachment.

It is important that you immediately contact;

- Your BYD Service Centre from the list below or;
- BYD recall website <https://bydautomotive.com.au/vehicle-recall> or;
- BYD Customer Care Centre 1800 888 293

All involved vehicles must be presented to your BYD service centre for this recall regardless of prior service history.

If your contact details have recently changed or are incorrect, please complete the form below, then scan and email the entire document to recall@byd.com